



FAQ:

What is my Remote ID and where can I find it?

Each H-ITT answering device such as handheld “clickers” or web-based such as “SoftClick” have a unique Remote ID (also called a serial number).

Your Instructor may ask you to provide your Remote ID, and other information needed to build a roster that can be used for grading and reporting.

All Remote ID’s are 6 digits and are labeled or shown on your answering device.



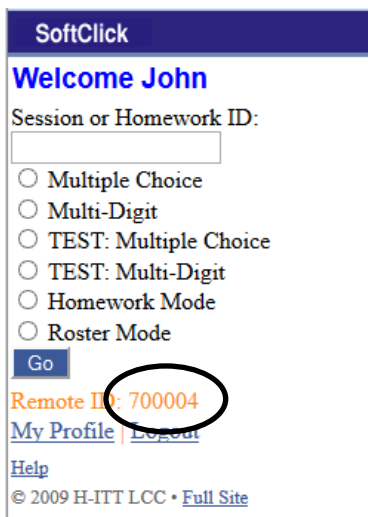
RF Remotes (iCue and iCuePro)

The Remote ID is labeled on the inside of the battery compartment. This ID is also shown on the battery door for reference
NOTE, that battery doors can be accidentally swapped, so use the number labeled inside the battery compartment if these Remote IDs are different.



IR Remotes (iBright)

The Remote ID is shown on the label inside the battery compartment. You must remove the battery to see the Remote ID.



SoftClick (Web-based answering device)

The Remote ID is shown on all screens after you have logged into your SoftClick account.